

TEN QUESTIONS TO ASK THE SOFTWARE VENDOR

VENDOR NAME:

There's a lot to consider when you're evaluating new systems for your nonprofit. Here are ten key questions that most people don't think about asking. Getting the answers will help you make a truly informed choice!

1

WHAT MAKES AN ORGANIZATION A GOOD FIT FOR YOUR SYSTEM?

6

WHAT HAPPENS DURING A SYSTEM MIGRATION PROJECT?

2

HOW OFTEN DO YOU ADD NEW FEATURES TO YOUR SYSTEM?

7

HOW LONG WILL THE MIGRATION PROCESS TAKE AND WHO WILL WE WORK WITH?

3

DO WE HAVE TO USE A SPECIFIC MERCHANT ACCOUNT?

8

HOW WILL YOU MOVE OUR MONTHLY DONOR TRANSACTIONS?

4

HOW WILL OUR ACCOUNT BE MANAGED AFTER WE GO LIVE?

9

HOW DO WE ACCESS SUPPORT AND WHAT CAN THEY HELP WITH?

5

HOW WILL OUR TEAM BE TRAINED TO USE THE SYSTEM?

10

WHAT TYPES OF ONGOING EDUCATION DO YOU OFFER?



Maureen Wallbeoff

Practical Wisdom for Nonprofit Accidental Techies
meetmaureen.com | 508-744-3366